MARVOURNEEN K. DOLOR

EXPERIENCE

BLOOMBERG INDUSTRY GROUP

DIRECTOR, PRODUCT DELIVERY
DEC 2024 – PRESENT
- Lead product delivery operations across 30+ product teams spanning Law, Tax, and Government business units, driving organizational transformation to support accelerated growth and cross-portfolio coordination.
- Establish enterprise-wide delivery frameworks achieving 95%+ adoption of roadmapping best practices and significantly improved executive visibility into portfolio progress and strategic initiative alignment.
- Build and scale delivery management function from ground up, including creating approved career ladder and comprehensive upskilling program that transforms 5-person team capability to support complex multi-business unit coordination.
- Design and implement "Collaborative Product Delivery" playbook and lead organizational change initiatives that enhance stakeholder satisfaction and delivery predictability across diverse product portfolios.
- Partner strategically with Chief Product Officer on delivery transformation initiatives to enable scalable product development across rapidly growing organization.

DIRECTOR, PRODUCT MANAGEMENT, Bloomberg Government
APR 2023 – DEC 2024
- Led product strategy and execution for government intelligence platform, contributing to 7% year-over-year growth through enhanced cross-functional collaboration and delivery excellence.
- Built high-performing product organization by establishing strategic partnerships with sales, marketing, and engineering teams, directly supporting 85%+ customer retention and revenue target achievement.
- Created comprehensive go-to-market enablement including video/written marketing assets and demo booth staffing at national events, strengthening product-market alignment and customer acquisition.
- Instituted biweekly cross-functional "build team" sessions with product, engineering, data, analytics, and design leadership, enabling candid decision-making and shared strategic understanding.
- Established systematic sales feedback processing and quarterly analysis sharing, improving product-market fit and revenue optimization strategies.
- Collaborated with engineering leadership on technical roadmap alignment to optimize capacity planning and delivery predictability.

PRODUCT MANAGER, DATAVANT
APR 2022 – APR 2023
- Led the development of a clear, unified product vision and strategy by driving consensus among multiple executive stakeholders from product, engineering, and go-to-market divisions at this high-growth startup.
- Spearheaded cross-functional collaboration to research, build, and iterate on two interrelated products critical to company's healthcare data connection strategy.
- Operationalized product development processes from ideation through validation, using user research and external pilot sites to align feasibility with operational capacity and business goals.
- Established cross-functional defect management processes and stakeholder communication protocols across the rapidly scaling, recently merged organization.

CHIEF PRODUCT OFFICER, MEDICARE PAYMENT SYSTEM, CMS
SEP 2020 – APR 2022
- Developed modernization strategy for payment system serving the world's largest health insurer, managing complex stakeholder environments across multiple government departments.
- Led business process re-design focused on user needs and directed development of services based on human-centered design principles.
- Established agency-wide adoption of user experience methods, data-driven product management, and agile software development methodologies.
- Managed implementation of subject matter expert assessment framework for recruitment and hiring; mentored product managers across various experience levels to support organizational transformation.

ACTING VICE PRESIDENT, HUMAN SERVICES, SKYLIGHT
JUL 2019 – AUG 2020
- Managed stakeholder engagement across multiple digital transformation projects, translating client objectives into operational protocols and facilitating cross-functional team collaboration.

DIGITAL SERVICES EXPERT, UNITED STATES DIGITAL SERVICE
SEP 2017 – JUL 2019
- Provided strategic direction for $10M+ annual contracts supporting VA.gov launch and Veterans appeals modernization while supervising 30+ team members as Deputy Executive Director.
- Conducted user research and product strategy development, ensuring stakeholder alignment during politically-driven organizational change and budget constraints.

EARLIER EXPERIENCE
2009 – 2017
Policy and Program Leadership: Senior Policy Associate, The Pew Charitable Trusts | Program Coordinator, Great Lakes Observing System | Environmental Policy Consultant, U.S. Department of Transportation
- Led federal advocacy campaigns, policy development, and multi-stakeholder program coordination across environmental and transportation sectors.

EDUCATION

DOCTOR OF PHILOSOPHY, UNIVERSITY OF MARYLAND *MAY 2009*

Analytical & Environmental Chemistry

BACHELOR OF SCIENCE, UNITED STATES COAST GUARD ACADEMY *MAY 2003*

Marine & Environmental Sciences